

# PERTH 4WD SHOW FAQ

## TICKETS

**Q:** I have bought a ticket online. How do I get my ticket?

**A:** You can download your ticket immediately when you place your order. You will also receive a confirmation email from Premiere Events. This email will have a Download button for you to download your tickets. Please check your Junk or Spam folders for the email just in case.

**Q:** What if I didn't get an email?

**A:** If you have not downloaded your tickets from your order form, and have not received the confirmation email, please send an email through the 4WD Show's contact form on the website with the name on the ticket, an order number (if you have it) and the correct email address to send to. We will find the ticket and send back to you.

**Q:** Do I have to print my tickets?

**A:** No, we can scan the QR code from your phone.

**Q:** Can I buy tickets at the gate?

**A:** You can buy tickets at the gate however please know that you will be asked to provide contact details for Covid-tracing purposes (if the need arises). Cash sales are available but contactless (card) is preferred.

**Q:** Do I need to specify which day I want to come?

**A:** Online tickets are not day-specific and can be used on any of the Show days.

**Q:** What cards are accepted for concession price?

**A:** Student, Pensioner, Senior, Veterans. We also accept Companion Card for free Show entry.

*Please Note: If you feel unwell and have symptoms of sore throat or high temperature, please do not attend the 4WD and Adventure Show. If you have purchased an online ticket and can't attend due to feeling unwell, please let us know and we can issue a refund.*

## COVID POLICY

**Q:** Does the Show have a Covid-safe policy?

**A:** The 4WD Show has been working with local government and Department of Health and has a Covid-safe policy for the Show. This is available on our website and covers the areas of Physical Distancing, Hygiene and Contact Tracing.

**Q:** Will hand sanitiser be available at the Show?

**A:** The Show will provide free hand sanitiser for visitors, and also has hand washing facilities at the Show.

## SHOW FACTS

**Q:** When is the Show on?

**A:** Friday 5th November, 8.30am – 5.00pm. Saturday 6th November, 8.30am – 5.00pm. Sunday 7th November, 8.30am – 5.00pm.

**Q:** Where is the Show?

**A:** McCallum Park, Victoria Park (near the Causeway).

**Q:** Is there parking available?

**A:** Free parking is offered at the Show – but it does get busy. Try other options below to plan your day at the 4WD Show.

**ELLAM ST PARKING:** Enter from Mill Point Road to enter the show from the South Perth side (free parking).

**TAYLOR ST PARKING:** Enter off Canning Highway onto Taylor Street and at park on McCallum Reserve (free parking).

You can also park and catch the shuttle bus from Crown Casino parking. Off Great Eastern Highway take either Bolton Road or Resort Drive and follow the signs to park at P8 Crown Perth. Free shuttle bus service to the Show from P8 carpark.

**Q:** Can I bring my dog to the Show?

**A:** Please note that dogs are not allowed on site with the exception of assistance dogs.

**Q:** If I buy a large item at the Show, can I store it somewhere?

**A:** The Show offers a Parcel Pick Up service. The exhibitor will bring your item to one of the two pick up points and you can bring your car to the pick-up point for collection.